

## Crisis Response Team- Planning

### PURPOSE

**NOVA's Crisis Response Team (CRT)** provides immediate and short-term emotional support, coordination, and stabilization to individuals and communities impacted by mass violence, disasters, or other traumatic events. Our goal is to restore a sense of safety, connection, and hope while linking survivors to long-term recovery resources through **direct services, planning and training.**

### Consultation & Support

- Assess local readiness for responding to MVIs
- Develop or enhance Crisis Response Protocols
- Define roles and responsibilities for victim assistance, communication, and coordination
- Facilitate multi-agency planning meetings and tabletop exercises

### Training & Capacity Building

- Deliver Mass Violence Incident Response Training for community partners
- Provide specialized Crisis Responder and Team Leader training
- Offer training for leadership, including law enforcement, emergency management, schools, and nonprofits
- Build local Crisis Response Teams aligned with NOVA standards

### Partnership Development

- Strengthen collaboration between law enforcement, victim services, behavioral health, and emergency management
- Support the creation of Memoranda of Understanding (MOUs) for coordinated deployment
- Connect communities with federal and national partners (FBI, OVC/NMVC, NTSB, FEMA, SAMHSA, Red Cross)

### Recovery Planning

- Assist in developing post-incident recovery frameworks
- Integrate Family Assistance Center (FAC) and Resiliency Center models
- Emphasize survivor and community healing processes

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