

Crisis Response Team-Direct Services

PURPOSE

NOVA's Crisis Response Team (CRT) provides immediate and short-term emotional support, coordination, and stabilization to individuals and communities impacted by mass violence, disasters, or other traumatic events. Our goal is to restore a sense of safety, connection, and hope while linking survivors to long-term recovery resources through **direct services, planning and training**.

Immediate Response (0-72 hours)

Virtual or In-Person

- Coordinate with local, state, and federal partners
- Assist with Family Assistance Centers (FACs)-development & staffing
- Deploy trained Crisis Responders
- Establish safety and emotional security
- Provide on-site emotional support and crisis intervention
- Conduct needs assessments for victims, families, and responders

Short-Term Recovery (3 days-2 weeks)

Virtual or In-Person

- Offer group and individual crisis intervention
- Facilitate community education on common crisis reactions
- Support memorial planning and community healing events
- Provide ongoing communication and resource coordination
- Transition survivors to local service providers for continued care

Contact Us: CRT@trynova.org